

March 22, 2020

State Hosts Unemployment Insurance Virtual Town Halls

To help with the increased demand on the unemployment system and the increased volume of your staff, the Executive Office of Labor and Workforce Development and the Department of Unemployment Assistance will host virtual town hall meetings. Presenters will take all who sign up through a step-by-step process of achieving a successful unemployment claim. We will also be taking questions from claimants across the commonwealth. Applicants should file for benefits at <https://www.mass.gov/unemployment-insurance-ui-online> .

The first virtual town hall will be held today, Sunday, March 22, at 3:30pm. Sign up information for the virtual town hall is available at www.mass.gov/unemployment/townhall. A Spanish language town hall will be held on Tuesday at 9 am and additional language town halls shortly thereafter.

To further help claimants through the process of applying for benefits, the state has made [web page updates](#) that include the latest guidance for employee qualifications and additional resources like contact forms and a COVID-19 specific unemployment claim handbook.